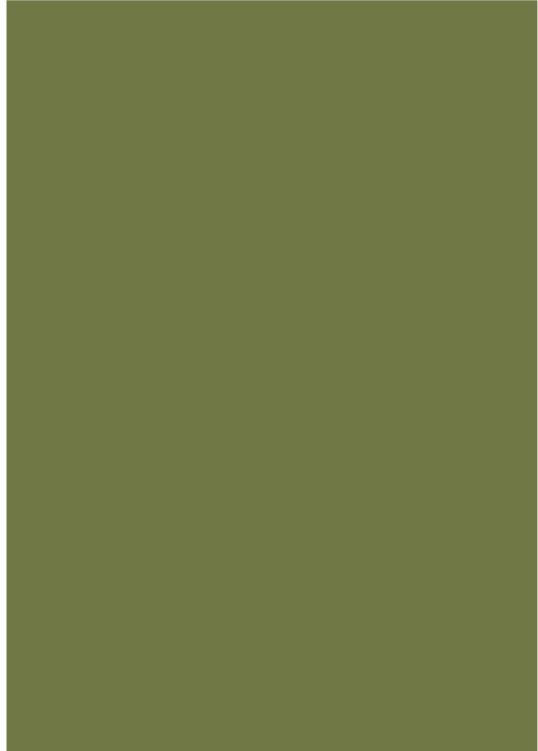


# PETERSIME

Troubleshoot session™



Xander Vervaeke



March 2025



Oh no, a problem!





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Temperature Sensor Alarm - X-Streamer™	This document explains the Temperature Sensor Alarm on the Operational Excellence™ controller of X-Streamer™ incubators.	EN →
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Category:	INCUBATOR	
Product Name:	X-Streamer / OX interface	
Sheet Type Group:	TROUBLESHOOT	
Title:	Temperature sensor alarm	
Date & source	9/04/2025 CLIENT V1.1	

## 1. Introduction

Summary of the alarm:

Alarm code	Alarm description	Cause	Remark
37	Temperature sensor fail alarm	The temperature sensor is not connected or shorted	

### Identifying the Sensor Triggering a Temperature Alarm

When a temperature alarm occurs - such as a high temperature, low temperature, or temperature error - users can identify which sensor is causing the issue by checking the number in brackets () shown after the alarm code. This number corresponds to the specific sensor as per list below.

*X-Streamer 16S, 24S, Chick-Store 24S, and 24S Gateway:*

- Front sensor - (1)
- Rear sensor - (2)

*For Chick-Store 24S and 24S Gateway (with 4 additional safety T sensors):*

- Rear left sensor - (3)
- Rear right sensor - (4)
- Front left sensor - (5)
- Front right sensor - (6)

*Chick-Store 8S, 12S, and 12S Gateway (with 2 additional safety T sensors):*

- Left sensor - (3)
- Right sensor - (4)

# Safety!





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